

Medical Escorts

Medical escorts accompany you via your usual mode of transportation to appointments, and may help you find your way around unfamiliar offices or hospitals. Some escorts can take notes for you or even drive you to appointments.

Medical Escorts- Volunteer

- **Friendship Works**

617-482-1510

fw4elders.org

Medical escort service for those age 60+ or 55+ who also have a vision or hearing impairment and live in Boston or Brookline. They provide escorts, but do not arrange transportation to or from the medical appointment. Requires at least 14-21 business days in advance notice.

- **Elder Services-** called Aging Service Access Points (ASAPs) in MA

800-243-4636

Find Local ASAP: mass.gov/location-details/aging-services-access-points-asaps-in-massachusetts

You must already be enrolled in services through your local ASAP to qualify for medical escort services.

Medical Escorts- Private Pay

Paying privately is also an option. Home health care agencies often offer medical escorts for a fee. Choose your local agency at thinkhomecare.org/page/agencies and then under the Agency Services dropdown menu, search for "Appointment Escorts".

Transportation Only

- **MassHealth PT1**

Free medical transportation for MassHealth Standard, CommonHealth and CarePlus members. You must be referred by your medical provider, and you must be unable to use regular public transportation due to a disability. Ask your medical provider if you may qualify.

- **The RIDE**

mbta.com/accessibility/the-ride/how-apply-the-ride

Door-to-door shared ride transportation operated by the MBTA for a small fee. The RIDE services 58 cities and towns in the Greater Boston area. You must have a disability that

prevents your use of public transportation. Call 617-337-2727 to set up an appointment for an in-person interview at the RIDE Eligibility Center.

- **Non-Emergent Ambulance**

Insurance may cover non-emergency ambulance transportation when it is medically necessary. Medicare may offer this service if you have a written order from your doctor proving medical necessity AND you are either confined to your bed OR you need medical services that are only available in an ambulance. Many other insurance providers follow Medicare's lead, but rules will vary by insurance provider. You can search online for an ambulance company, then ask to speak to the ambulance company's billing office for insurance coverage guidance.

- **Neighbor Brigade**

neighborbrigade.org

1-855-241-4357

Community-specific networks of volunteers that can help residents facing sudden crisis manage day-to-day tasks such as meal preparation, rides, and basic household chores. Use the zip code locator to see if there is an active chapter in your community.